

To work on your prints as fast as possible you need to follow some tips for the data preparation and handing over.

This overview should avoid mistakes and should allow to wind up a trouble free order.

For questions or detailed information you can talk directly with our EDP, every time.

DATA NAMES

- choose short and clear names
- do not use mutations, blank spaces and special characters (/.,:;!'+*'), except _-

DATA MEDIUM

- CD-/DVD-ROM 800 MB, 4,7 GB
- USB Flash Drive

DATA TRANSFER

- e-mail max. 25 MB
- FTP (You'll receive access data on request)

PLATFORM

- Macintosh, Windows

LAYOUT PROGRAMS

- Adobe InDesign CS6
 - > please send us a JPEG example for corrections
 - > we'll charge 10,—€ for open data files

GRAPHIC PROGRAMS

- Adobe Illustrator CS6
 - > convert all words into paths

IMAGE PROGRAMS

- Adobe Photoshop CS6
 - > save as EPS or Tiff, CMYK (8 Bit), not compressed

PRINT DATA

Even EPS and PDF files will be processed.

For PDF files please follow our „PDF-Setting Download“ (www.hiq-online.com/service) or guarantee the following points:

- all fonts must be embedded
- image data must be contained as a component of the PDF
- print data in CMYK

Do not use LZW-compression, ZIP compression is allowed. if your files contain transparent settings or attributes, we will not assume liability for faults in the print product.

If you want your print to be cut on contour, please send us the vector contour with your files.

Please send us your files without trim.

FONTS

- Open-Type (.otf) > please included as ZIP

DATA SIZE AND GRAPHIC RESOLUTION

apply image files in a ratio of 1:1

	graphic resolution
2–10 sqm	100 dpi
11–40 sqm	70 dpi
41–80 sqm	50 dpi
≥ 80 sqm	35 dpi

LINKED DOCUMENTS

All used documents must be included (images, logos, e.g.). The files have to be attached and updated.

COLORS

We work with the color palette HKS N, Pantone (4/C Process) and RAL. Please use ISOcoated v2 as workspace. (download: www.hiq-online.com/service)

Printouts will be made with CMYK (8 Bit). According to the material an approach to the color models is possible. (Attention! This approach depends on the material. An exact representation on textiles is problematic.)

Please ask our EDP for information.

Data without any color specifications will be printed the way they are applied.

DELIVERED DATA

We assume that the color space, quality, orthographic and stylistic errors of your data will be checked by you.

To avoid that hemstiches / eyelets will affect fonts, etc. please pay attention to the manufacture of your material.

Our EDP will complete a printable version, which is limited to the following points:

- trimmed size
- completeness of the elements
- graphic resolution

If your data would lead to an unsatisfying print result, we can purify your data. But we will charge the time we will need to do this.

Data (especially logos) without any proofs or any color specifications will be adapted to the material and printed as seen.

Color match will not be guaranteed.

REPRODUCTION

Please let us know the relevant jobnumber if you want a follow-on job with same motives. Helpful would be the first production.

After a long time color variations are possible.

HINTS

Our offers are applied to printable data. For open data files (e.g. InDesign files) we will calculate evaluation time.

Our service is our quickness – well prepared files will help us to protect our standard.